

REPORT No 11681

Date of issue: June 1, 2026

Status: FINAL REPORT

ISO 10545-6

CERAMIC TILES - RESISTANCE TO DEEP ABRASION FOR UNGLAZED TILES

Program: SQ-3560

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TABLE OF CONTENTS

1. FOREWORD	3
2. ORGANIZATION	3
3. OBJECTIVE	3
4. PARTICIPANT	3
5. HOMOGENEITY	4
6. SAMPLE INFORMATION	4
7. IMAGES	5
8. ASSIGNED VALUES	6
9. PARTICIPANT RESULTS	6
10. STATISTICS	6
11. EVALUATION OF PERFORMANCE	7
12. CONCLUSIONS	7
 APPENDICES	
 APPENDIX A - INSTRUCTIONS	 8
 APPENDIX B - PARTICIPANT RESULTS (TR #26.04.00026)	 11

1. FOREWORD

This report summarizes the results of the **SQ-3560** proficiency testing program on the determination of the abrasion resistance of unglazed tiles. This program is conducted in a bilateral format, following the “split-sample” design described in clause A.4.2 of ISO/IEC 17043: 2023 (Alternative interlaboratory comparisons).

South Quality conducted the testing program in April 2026 with the aim of assessing the laboratory's ability to competently perform the designated tests.

2. ORGANIZATION

Program Coordinator: Lic. Esther Casas
 Assistant Technician: Berenice Ferrel
 Statistics: Lic. Manuel Tozaki
 Supervision: Eng. Emiliano Medina

3. OBJECTIVE

The objective of this proficiency testing program is to determine the abrasion resistance of unglazed tiles, using the following standard:

Standard
ISO 10545-6: 2010

To verify this, batches of ceramic tile samples have been selected.

Participants in this program have not been previously informed about the expected values or value ranges of the samples they receive.

4. PARTICIPANT

Company: **TCKI**
 Laboratory: **Laboratorium**
 Country: Netherlands
 Client ID: E548
 Contact person: Ing. Ineke Geist
 Head of laboratory
i.geist@tcki.nl

5. HOMOGENEITY

Several batches were prepared identically by the staff at South Quality.

Subsequently, a homogeneity study was conducted with an ISO 17025 accredited laboratory.

The control process followed ISO 33405: 2024, clauses 7.4.1.1 / 7.4.1.2. Stratified random sampling was applied, and samples were selected using random number generation software.

The results of this test are presented below:

Size of each batch: **250 units**

Tested samples from each batch: **25 units**

DETERMINATION	HOMOGENEITY OF RESULTS IN THE ANALYZED SAMPLES		
	BATCH: LGC2727	BATCH: LGC2728	BATCH: LGC2729
ABRASION RESISTANCE	YES	YES	NO

Samples for this program are taken from selected batch identified as **LGC2727**.

For the batch indicated, the values determined in the homogeneity study are used as assigned values.

Analysis of this test data indicated that the selected samples were sufficiently homogeneous for the program and therefore the results of participants identified as outliers cannot be attributed to sample variability.

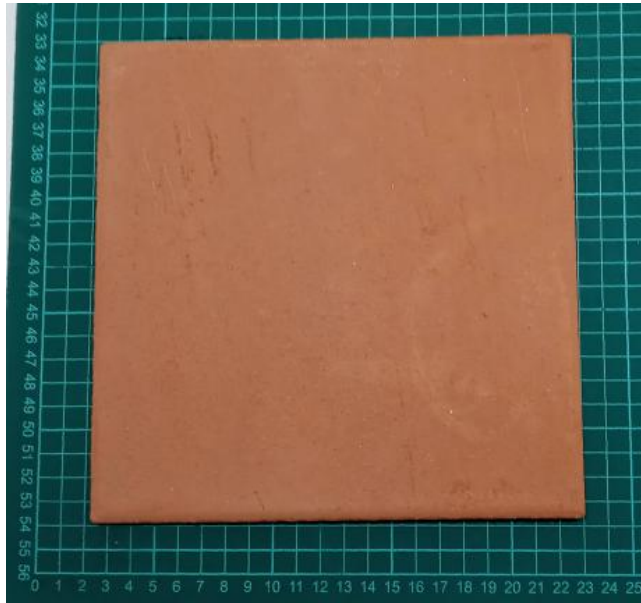
6. SAMPLE INFORMATION

The following sample was sent for testing:

Batch:	LGC2727
Sample ID:	10
Characteristics:	Red ceramic tile (Unglazed) - 200 x 200 x 8 mm - 8 units

7. IMAGES

SAMPLES



8. ASSIGNED VALUES

BATCH	VOLUME - MEAN (mm ³)	SD
LGC2727	551	45.8

9. PARTICIPANT RESULTS (SEE APPENDIX B)

CODE	VOLUME - MEAN (mm ³)
LGC2727-10	502

10. STATISTICS

The results must be treated as quantitative.

According to B.4.1.3 of ISO 17043 the appropriate technique is to compare participant results with the assigned values. The results can be compared using **z score**.

$$z = \frac{x - X}{\hat{\sigma}}$$

x is the participant's result

X is the assigned value

$\hat{\sigma}$ is the standard deviation

The performance evaluation of each sample is carried out with the following criteria:

$|z| \leq 2.0$ indicates “satisfactory” performance and generates no signal;

$2.0 < |z| < 3.0$ indicates “questionable” performance and generates a warning signal;

$|z| \geq 3.0$ indicates “unsatisfactory” performance and generates an action signal;

11. EVALUATION OF PERFORMANCE

BATCH	VOLUME - MEAN (mm ³)		z score	PERFORMANCE RESULT
	PARTICIPANT RESULT	ASSIGNED VALUE		
LGC2727	502	551	1.07	SATISFACTORY

12. CONCLUSIONS

The overall performance on this **SQ-3560** program from the participant laboratory **TCKI - Laboratorium**, is **SUFFICIENT** based on expected results.

The criteria used for the evaluation of the overall performance are the following:

- **SUFFICIENT** performance: No unsatisfactory/questionable result was obtained.
- **ALMOST SUFFICIENT** performance: A questionable result was obtained
- **INSUFFICIENT** performance: An unsatisfactory result was obtained.

APPENDIX A

INSTRUCTIONS



INSTRUCTIONS

PROGRAM:	CERAMIC TILES RESISTANCE TO DEEP ABRASION FOR UNGLAZED TILES
CODE:	SQ-3560
VERSION:	-
STANDARD:	ISO 10545-6
COORDINATOR:	Lic. Esther Casas (ecasas@ptsouthquality.com)

1 - General

This document serves as a guide for managing the results of the **SQ-3560** program.

2 - Standard

ISO 10545-6: 2010

3 - Tests involved

TEST
Determination of the abrasion resistance of unglazed tiles

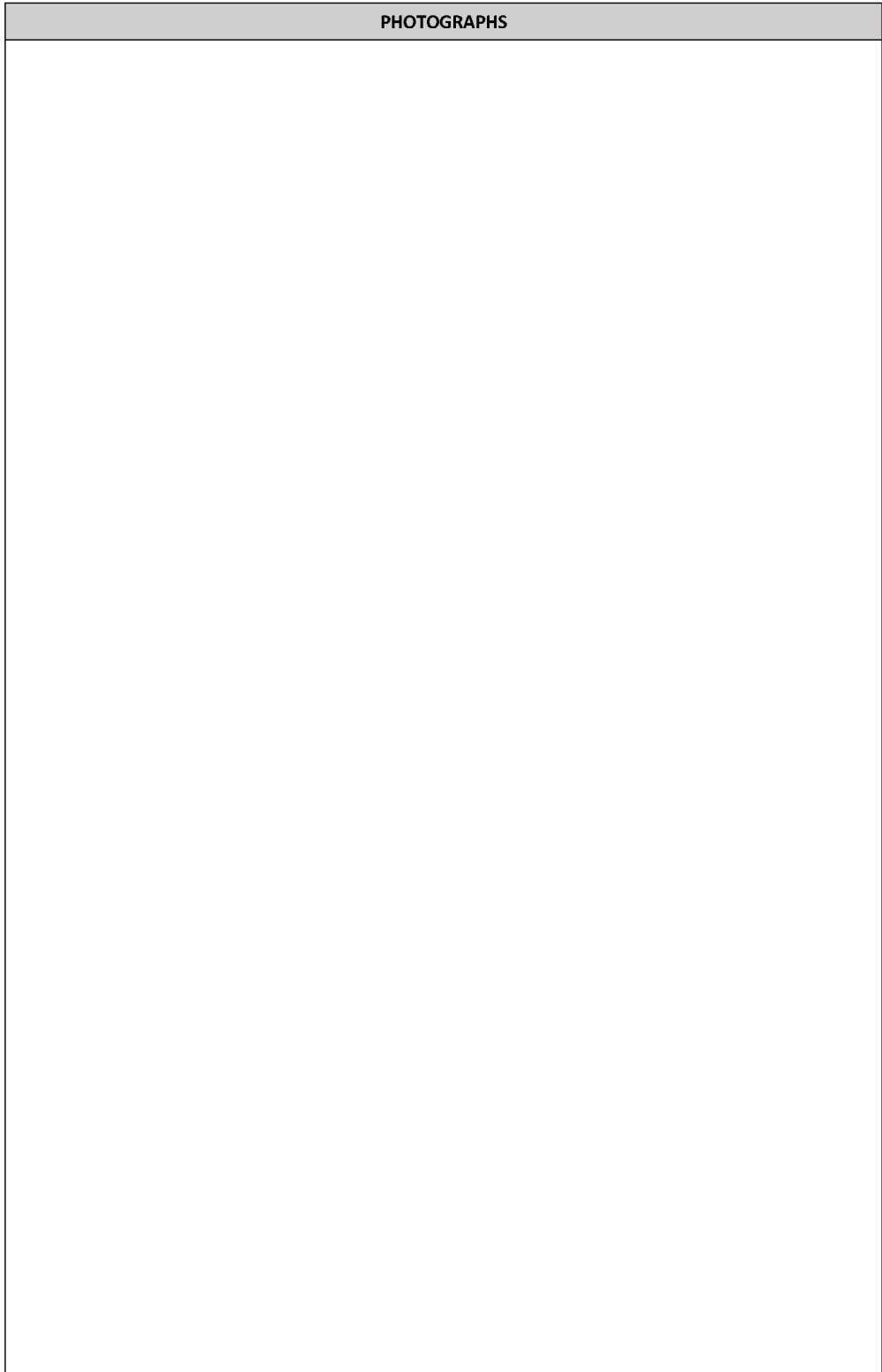
4 - Samples

CODE	SAMPLE	QUANTITY
LGC2727-10	Red ceramic tile (Unglazed) - 200 x 200 x 8 mm	8

5 - Notes

- a) Being a bilateral program, there is no deadline for submitting results.
- b) The participant must submit the results using the usual report employed by their laboratory.
- c) The samples are to be handled as routine lab samples, with all testing, documentation, and reporting adhering to **ISO 10545-6**.
- d) Samples must be retained until the end of the program, which concludes with the submission of the final report.
- e) To review the results, test images would be appreciated. Images can be attached at the end of this document or sent by email.

PHOTOGRAPHS



APPENDIX B

PARTICIPANT RESULTS (TEST REPORT #26.04.00026)



TCKI

Stichting TCKI Florijnweg 6, Velp-Arnhem, The Netherlands +31 26 3845600
PO Box 27, NL-6880 AA Velp KvK 41047499 info@tcki.nl www.tcki.nl



Customer :
T.C.K.I. (intern)

TCKI order number : 26.04.00026
Sample test number : SQ-3560 Batch LGC2727 ID10
Your job description :

Report

Collective designation/sample test number (also invoice designation):
SQ-3560 Batch LGC2727 ID10


Dear,

I herewith send you the results of the products you supplied.

- Sampling, recommendations and declarations of conformity of the results fall outside the scope of the accreditation.
- The laboratory management can give you, on request, supplementary information concerning the test procedure and measurement uncertainty of the results or can be found in the clarification document.
- Results from this report only have reference to the tested material.
- Duplication of this document is only allowed with preliminary permission of TCKI or client.
- Findings and declarations of conformity do not take into account the measurement uncertainty.

We trust to be of service to you with the information provided.

Yours faithfully,
Velp, 09-04-2026


M. Geist, Head of laboratory.

Page 1 of 3



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INVESTIGATION ON CERAMIC TILES

Customer	: T.C.K.I. (intern)
Manufacturer	: T.C.K.I. (intern)
TCKI order number	: 26.04.00026
Sample test number (Also invoice indication)	: SQ-3560 Batch LGC2727 ID10
Sampling date	: 18-03-2026
Date of receipt	: 18-03-2026
Sampling	: Unknown
Sample taken by	: South Quality
Supplied by	: South Quality
Finish	: Unglazed
Application	: Floor tile
Offered product specification	: Not applicable
Spacers	: No
Number of tiles	: 8

1. Resistance to deep abrasion, unglazed tiles



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Q# 1. Resistance to deep abrasion, unglazed tiles (EN-ISO 10545-6)

TCKI order number : 26.04.00026
 Sample test number: SQ-3560 Batch LGC2727 ID10

Sample number	Chord length groove 1 (mm)	Chord length groove 2 (mm)	Volume groove 1 (mm ³)	Volume groove 2 (mm ³)	Mean volume (mm ³)
1	42.4	38.8	644	492	568
2	40.5	41.3	561	595	578
3	34.9	44.3	358	735	547
4	38.5	36.3	481	403	442
5	34.5	36.4	345	406	376
Mean volume (mm ³):			502		

If less than 5 specimens have been tested, the number of tested specimens is deviating from the standard.

----- END OF REPORT ----